

SERVICE HOTLINE

Number: 091/2026
Date: 03 July 2026

Name and Surname: Sixolisile Mahlasela
Designation: Client Service Manager

CISCO SWITCH REFRESH OF TRADING, RTC PRODUCTION AND CTS ENVIRONMENTS

Clients are advised that **Saturday, 4 July 2026**, the JSE will be conducting a CISCO SWITCH REFRESH OF TRADING, RTC in the production and CTS environments.

- The JSE will implement the upgrade during the scheduled change window on Saturday, 4 July 2026, 07:00 – 16:00
- Following the implementation, clients will be required to perform connectivity testing to confirm successful access after the upgrade on Saturday, 4 July 2026 at approximately 15:00

FOR YOUR ACTION: All clients **NOT** participating are requested to ensure that their Trading and Information **systems are shut down** during the weekend to ensure that they **do not receive and process any test messages** published during the testing period.

Should you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

MARKETS / SERVICES:

- ☒ Equity Market
- ☒ Equity Derivatives Market
- ☒ Interest Rate Derivatives Market
- ☒ Currency Derivatives Market
- ☒ Commodity Derivatives Market
- ☒ Bond Market
- ☐ Bond ETP Market
- ☐ JSE Broker Deal Accounting (BDA)
- ☒ Real Time Clearing (RTC)
- ☐ Colocation
- ☒ International Access Point (IAP)
- ☐ EOD Information Subscribers
- ☒ Live Information Subscribers

ENVIRONMENTS:

Production and
Customer Test Services

ADDITIONAL INFORMATION:

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